



About Us:

Soft Transcripts is a Transcription Service, operating 24/7/365. We provide cost-effective Medical Transcription services to Individual Doctors, Clinics and Hospitals throughout the United States since 2009. We have more than 8 years of experience with transcription and technology. We are currently doing a lot of transcription in House Calls, Nursing Homes and Assisted Livings. We capture dictations via Handheld Digital Voice Recorders/iPhone/Android App.

Objectives:

We help Physicians/Nurses complete their daily notes by dictating to us rather than typing themselves into the EMR which takes a lot of their costly time. We save their costly time by typing directly into the appropriate fields of EMR and they can save their time and see more and more patients rather than sitting in front of PC typing.

Mission:

Our mission is to provide accurate and top-quality Medical Transcription Services to individual medical doctors, clinics, institutions, hospitals, and practices at a competitive price, and deliver in an expedient, professional, and user-friendly manner, using latest Information Technology.

SERVICES

Medical Transcription: The encrypted voices files are transcribed by our skilled transcriptionists into reports. Our Quality Controllers are the most experienced persons of the industry who scrutinize the documents very carefully and are sent back to the clients for signing.

DICTATION RECEIVING

Toll-Free Method: For dictation, clients/doctors are provided with toll-free numbers, which can be accessed from any touch-tone phone in USA, or cell phones except Hawaii and Alaska. Client can dial a toll-free number followed by his/her ID and starts recording the dictation. Dictations are transferred to our secure server instantly as soon as client finishes the dictation.

Digital Recorder Method: Digital Voice records with USB ports are also used to facilitate uploading of the files to our secure server, which is a more cost-effective way for the client to have our transcription services. In this method client records dictation in the digital recorder and transfers to our secure FTP site or e-mails us. Client can use one of the above systems or both according to his/her convenience.

DOCUMENT DELIVERY:

Direct: The voice files are typed directly into client's EMR.

FTP: Secure Upload of documents files from the client computer to FTP via Secure Socket Layer (SSL) with 128 bit Encryption.

EMAIL: Documents can also be e-mailed to the client by encrypted e-mail attachments.

CONTACT US:

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